Failures by Waratah Strata Management and Uniqueco Property Services to maintain common property in Lot 158 and other areas that affect Lot 158 safety and health (sent to Waratah Strata Management, eight committee members, and Uniqueco Property Services on 27 October 2023

- 1) Waratah Strata Management and nine committee members (Mr. Stan Pogorelsky, Mr. John Gore, Ms. Genelle Godbee, Mr. Ramesh Desai, Ms. Kathryn Cutler, Mr. Carlos Fornieles Montoya, Mr. Andrew Ip, and Mr. Jeffery Wang, whilst Mrs. Marianna Paltikian was notified through strata manager) prevented owners from having Lot 158 common property problems at AGM on 26 October 2023.
- 2) In Lot 158 submission to Supreme Court and Solicitor Adrian Mueller on 27 February 2022, four problems were highlighted:

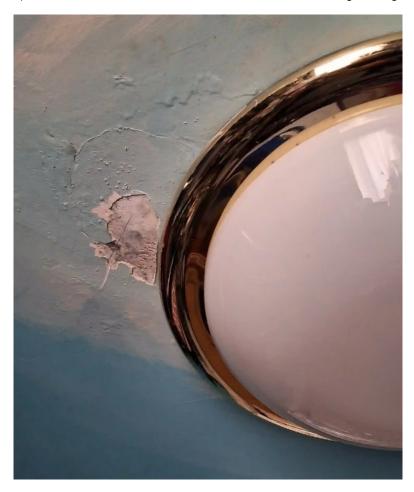
https://www.nswstratasleuth.info/SP52948-Lot-158-cost-submission-reply-ignored-by-Solicitor-Adrian-Mueller-in-Supreme-Court-27Feb2022.pdf

- Fire safety checks for external door and two smoke alarms for 2022.
- Water leak damages near lighting on ceiling in sun-room (unresolved since September 2020),
- All intercom access points were scheduled to be tested in Block A on 10 February 2022. Lot 158 complained about their
  device not working occasionally several times and no repair or checks were done. On 10 February 2022, Lot 158 was
  not visited by H&T Security.
- Poor intake of fresh air in laundry and one bathroom since 2019.

Without owners corporation approval, Waratah Strata Management instructed Solicitor Adrian Mueller to ignore Lot 158 submissions to Supreme Court on 1 March 2022, where Solicitor Adrian Mueller charged SP52948 \$55.00 for reading that email.

01 Mar 22	Perusing email from strata manager providing instructions not to prepare	\$55.00	\$5.50
	response to objections to bills of costs and to apply for costs assessment		

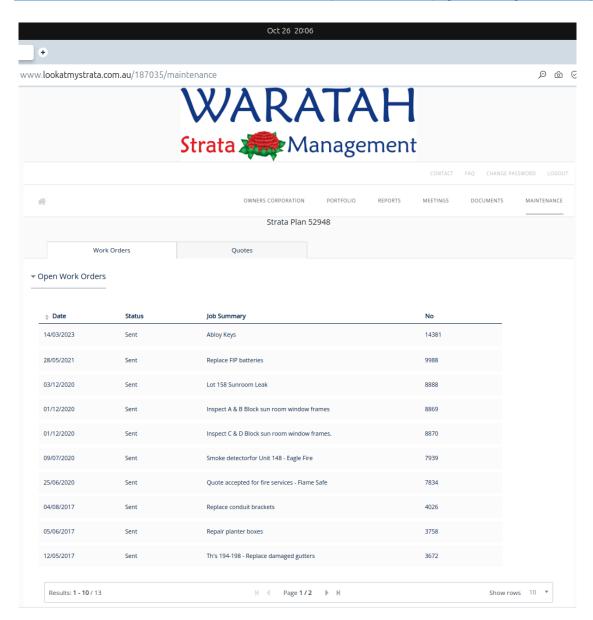
3) Since late 2020, water leak is evident in Lot 158 on ceiling near lighting, creating fire risks and risks to the property of Lot 158:



Repetitive requests to maintain sunrooms in the complex and ensure they are watertight were ignored: SP52948-Waratah-Strata-Management-ignored-Lot-158-evidence-sunroom-waterproofing-is-mandatory-8Aug2020 4) At AGM 2022, Waratah Strata Management prevented owners from voting on Lot 158 Motions, including "Ratify four unresolved problems with common property maintenance in Lot 158", in spite of evidence that Waratah Strata Management Open work Orders listed Lot 158 sunroom leaks on their website even on date of AGM 2023 on 26 October 2023, along with 12 other issues:

SP52948-Motions-by-Lot-158-AGM-2022.pdf

SP52948-waratahstrata.com.au-website-Maintenance-Open-Work-Orders-page-1-evening-26Oct2023.png



5) Evidence that Waratah Strata Management and Uniqueco Property Services discriminate against Lot 158 and some other owners (Lot 152 is another owner with continuous complaints about sunroom) - in FY 2023, \$1,700.00 (GST excl) was spent on resolving sunroom leak in Lot 38, but Lot 158 was ignored since late 2020:

Maint Bldg--Doors, Locks & Windows 264600

02/09/2022 U38 Sunroom Leak Man & His Tools 1,700.00 Paid DE 62 001472

6) Intercom in Lot 158 is faulty and seldom operates properly.

All intercom access points were scheduled to be tested in Block A on 10 February 2022. Lot 158 complained about their device not working several times and no repair or checks were done. On 10 February 2022, Lot 158 was not visited by H&T Security:



7) Discriminatory attitude towards Lot 158 is shown by example of repairs in other units in amount of \$6,869.23 (GST excl) in FY 2023 but not Lot 158. Lot 167 had two repairs for the same intercom:

Maint BldgIntercom 169600						
17/10/2022 U's 26 & 40 Intercom	FMT Services		380.00 Paid	DE	141022B	001493
17/10/2022 U's 93 & 146 Intercom	FMT Services		580.00 Paid	DE	190922C	001504
17/10/2022 U's 16,145 &150 Intercom	FMT Services		640.00 Paid	DE	280922C	001504
18/10/2022 U's 167 & 168 Intercom	H & T Security		526.82 Paid	DE	00040436	001505
21/10/2022 U's 165 & 167 Intercom	H & T Security		492.41 Paid	DE	00040491	001509
14/11/2022 U's 152 & 155 Intercom	FMT Services		630.00 Paid	DE	311022D	001524
14/11/2022 U38 Intercom	FMT Services		380.00 Paid	DE	021122A	001519
15/11/2022 U173 Intercom	FMT Services		380.00 Paid	DE	141122A	001519
12/12/2022 U189 Intercom	FMT Services		380.00 Paid	DE	061222B	001538
09/01/2023 U147 Intercom	FMT Services		380.00 Paid	DE	060123A	001553
06/02/2023 UA181 Intercom	FMT Services		200.00 Paid	DE	010223F	001580
03/04/2023 UA159 Intercom	FMT Services		380.00 Paid	DE	300323A	001615
01/05/2023 U1090 Intercom	FMT Services		380.00 Paid	DE	270423A	001629
08/05/2023 U98 Intercom	FMT Services		380.00 Paid	DE	060523A	001634
22/05/2023 U128 Intercom	FMT Services		380.00 Paid	DE	200523A	001644
27/07/2023 Investigate intercom problem. Unit handset faulty	FMT Services		380.00 Paid	DE	240723A	001704
		-	\$6,869.23			

8) Repeated complaints about sightings of silverfish. That is in addition to Lot 159 (committee member) having major water leak in their unit which caused serious damage in laundry of Lot 158 three years ago.

SP52948-Waratah-Strata-management-ignored-repeated-complaints-about-sightings-of-silverfish-7Jul2020

Silverfish was caught near entrance to Lot 158 on 27 September 2022:

SP52948-silverfish-caught-near-entrance-to-Lot-158-27Sep2022

SP52948-repeated-incident-with-silverfish-Lot-158-kitchen-16Dec2022

SP52948-repeated-incident-with-silverfish-Lot-158-bathroom-26Dec2022

Sighting of silverfish in Lot 158 foyer on 7 January 2023

Sighting of silverfish in Lot 158 bathroom on 24 January 2023

Sighting of silverfish in Lot 158 kitchen on 3 February 2023

Sighting of silverfish in Lot 158 bathroom on 12 October 2023

Sighting of silverfish in Lot 158 foyer on 15 October 2023

Sighting of silverfish in Lot 158 foyer on 22 October 2023

Lot 158 keeps their property in good order, and it appears that water-related leakages happen elsewhere in Block A.

9) One of Lot 158 remote controls suddenly stopped working in early 2020, in spite of fact it was quite new and given to Lot 158 by another tenant who moved out of complex. Instead of checking it, Mr. Steve Carbone from Uniqueco Property Services sent this SMS:

Your remote been in the office for three day if it not picked up tonight tomorrow it will be disposed

10) Failure to organize gas meter replacement for Lot 158:

On Tuesday, 19 July 2022, somebody who claimed to be from Jemena, left voice message on Lot 158 mobile phone asking for permission to replace gas meter.

As this was not organized through building or strata manager, Lot 158 approached their gas service provider and asked them for clarification. Service provider immediately prepared an email for Jemena and promised to notify Lot 158 as soon as a response was provided to them.

Two days later, Jemena representative called again.

This is how Lot 158 dealt with the request:

Jemena was notified that no public information existed about such work in Lot 158 or any other unit in the complex, which was different from process in April 2022, when official notice was published on notice boards, advising owners of 46 units replacing gas meters:



Waratah Strata Management and Uniqueco Property Services failure to organize gas meter replacement for Lot 158 in 2022/2023 whilst doing it for other units in April 2022.

 $\underline{\textbf{Jemena-Ticket-540684-Incomplete-process-to-replace-SP52948-Lot-158-gas-meter-due-to-Waratah-Strata-Management-inaction-17Jan2023.html}$ 

Jemena was asked to disclose who had provided them with mobile phone number of Lot 158. They confirmed they got it from Waratah Strata Management, which would have been an unauthorized disclosure of private information to third party.

- Jemena was asked to contact strata manager to inform owners about pending gas meter replacements in the complex.
- Jemena tried to force Lot 158 to do it and was rejected because it was not owner's duty to chase strata manager for managing common property.
- Jemena was asked to provide written request to Lot 158, explaining reasons for gas meter replacement, length of time required to do the work, proposed dates, and so on.
- Jemena was notified that Lot 158 gas service provider contacted them to obtain information on behalf of Lot 158. Jemena representative claimed they had not received such request.
- <u>Jemena has history of trying to force their way of operation, which was declined for gas meter readings in November 2019.</u>

Jemena approached Waratah Strata Management two times which Lot 158 has evidence of (on 30 December 2022 and 9 January 2023). It appears no response was received.

As on October 2023, gas hot water meter was still not replaced in Lot 158.

11) Poor ventilation in one bathroom and laundry, unresolved since June 2018.

SP52948-Waratah-Strata-Management-refused-Lot-158-offer-to-free-access-to-strata-files-and-evidence-of-poor-ventilation-in-bathroom-21Jun2018

FINAL-REQUEST-FOR-REPAIR-Poor-ventilation-in-one-bathroom-and-laundry-in-SP52948-Lot-158-since-June-2018-22Dec2018

Evidence that Waratah Strata Management and Uniqueco Property Services discriminate against Lot 158 - in FY 2023, \$2,340.00 (GST excl) was spent on resolving sunroom leak in multiple lots, but Lot 158 was ignored since 2018:

Maint BldgExhaust/Ventiliation Replacement 265450							
20/09/2022 U169 Exhaust Fans	PCK Air & Electrical	430.00 Paid DE 1601	001475				
25/10/2022 U187 Exhaust Fans	PCK Air & Electrical	500.00 Paid DE 1633	001503				
22/11/2022 U's 24 & 162 Exhaust Fans	PCK Air & Electrical	715.00 Paid DE 1646	001522				
05/10/2023 13:10 Heath Crosbie	Waratah Strata Management Pty Ltd		Page 26				
Agenda Page 39 of 84							

Strata Plan 52948	Macquarie Gardens, 1-15 Fontenoy Road, Macquarie Park NSW 2113						
Date Details	Payee	Group	Amount (GST exclusive)	Status	Туре	Ref.No.	Payment No.
	Capital Works Fund						
09/05/2023 Exhaust Fan Female Bathroom Pool Area	PCK Air & Electrical		1,580.00	Paid	DE	1701	001632
09/05/2023 U87 Exhaust Air Grills x 3	PCK Air & Electrical		440.00	Paid	DE	1817	001633
13/06/2023 U105 Laundry Exhaust Grill	PCK Air & Electrical		255.00	Paid	DE	1872	001669
29/06/2023 Replace Exhaust Fan in Pool Complex	Handyman Electrics Pty Ltd		1,088.64	Paid	DE	491	001689
			\$5.008.64				

- 12) Evacuation diagrams do not exist on common property in Block A (or elsewhere) since 1997.
- 13) Waratah Strata Management and Uniqueco Property Services failed to undertake comprehensive and proactive steps under the NSW Environmental Planning and Assessment Regulation 2000 and the Building and Development Certifiers Act 2018. Strata owner or managers must maintain essential fire prevention measures as outlined in the legislation and in accordance with Australian Standards AS1851-2021 and local council requirements. They are also obligated to meet all compliance requirements, including Annual Fire Safety Statements.

14) In non-compliance with SP52948 development (GIPA) registrations, number of properties are used for non-hosted short-term rental accommodation (short-term rental accommodation provided where the host does not reside on the premises during the provision of the accommodation) and they also have special requirements in regard to fire safety, which has never been checked or applied in SP52948.

The mandatory Code of Conduct for the Short-term Rental Accommodation Industry (Code) started on 18 December 2020. It is administered by the Commissioner for Fair Trading in the NSW Department of Customer Service. The Code sets out the legal responsibilities and creates new minimum standards of behaviour and requirements for all industry participants, including:

- booking platforms
- hosts
- guests
- · letting agents and facilitators.

The Code also establishes the STRA Exclusion Register which commenced in August 2022. The Exclusion Register is a list of guests and hosts who have been excluded from participating in the short-rental accommodation industry.

15) Work health & safety / hazardous material surveys on common property have never been conducted or shared with owners since 1997.

Strata schemes are normally not covered under the work health and safety legislation unless:

- they do not engage any workers as employees
- the common areas the body corporate is responsible for are used only for residential purposes.

SP52948 is continuously using common property for short-term leases (hotel-like services), in non-compliance with Residential Tenancy Act 1987, as per Lot 158 emails to Waratah Strata Management on 26 March 2020 and 19 April 2021:

SP52948-warnings-ignored-by-Waratah-Strata-Management-about-compliance-issues-with-Residential-Tenancy-Act-1987-26Mar2020.html

SP52948-Waratah-Strata-Management-ignored-evidence-of-long-term-problems-with-ventilation-smoke-alarms-and-non-compliance-with-Residential-Tenancy-Act-2010-19Apr2021.html

Waratah Strata Management ignored evidence of customer's complaint about short-term rental of lot 93 on 31 March 2018:

https://planetofhotels.com/en/australia/rydalmere/north-ryde-self-contained-two-bedroom-apartment-93font

They stated, with special emphasis on faulty smoke detectors:



As above, a very very...





When we arrived the apartment was dirty, with urine splashes on the floor in bathroom etc. The smoke detector didnt work, There were no teaspoons, no toaster and egg stuck to the cupboard doors. We ...

Verification of SP52948 Development Approval Conditions and Building and Development Advisory Service at Ryde Council confirmed that this applies to SP52948 ("Development Consent 288 of 1994.pdf") and "Development consent A288 of 1994.pdf"):

Short-term tenants are allowed only if owner stays and lives in property and shares it with visitors. In that case they still have to get Ryde Council approval.

The other valid options for a property to be occupied in our complex are:

- 1. Owner occupied, or
- 2. Subject to a lease under Residential Tenancy Act 1987.

Services like AirBnB, StayZ, and similar are not allowed in strata complexes like SP52948 unless Special Resolution is approved.

SP52948 owners and tenants are continuously using tennis courts and swimming pool for lessons, making it important to ensure safety of all parties.

SP52948 owners and tenants continuously use common property for running businesses, including parcel deliveries.

Some SP52948 properties are owned by businesses, as listed in Strata Roll.

Waratah Strata Management is well aware of this obligation. They apply it in other complexes, for example SP75860 at 24-26 Post Office Street, Carlingford. Extract from agenda for their AGM on 25 August 2022:

## 17 WORK HEALTH & SAFETY / HAZARDOUS MATERIALS SURVEY

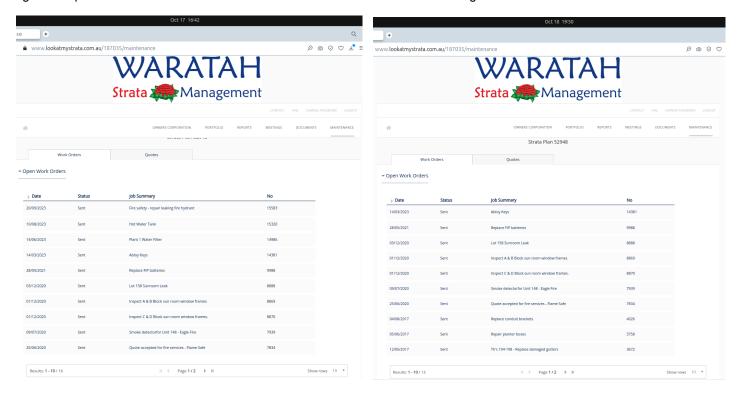
That the Owners Corporation instruct the managing agent to arrange for a qualified contractor to carry out a Work Health & Safety Survey and/or a Hazardous Materials Survey of the common property.

## 18 PROGRAMMED MAINTENANCE

That the strata manager be instructed to appoint suitable contractors to attend to the following maintenance works on a regular basis:

- (a) Roof & Gutter Cleaning every \_\_\_\_ months.
- (b) Drainage &/or Sewer Pipe Cleaning every \_\_\_\_ months.
- (c) Common Area Garage Door Service every \_\_\_\_ months.
- (d) Communal Hotwater System every \_\_\_\_ months.
- (e) Pumps & Stormwater Detention Systems every \_\_\_\_ months.
- (f) Other every \_\_\_\_ months.

Page 1 of Open Work Orders on 17 and 18 October 2023 on Waratah Strata Management website:



16) Poor ventilation in one bathroom and laundry in Lot 158, unresolved since June 2018.

FINAL-REQUEST-FOR-REPAIR-Poor-ventilation-in-one-bathroom-and-laundry-in-SP52948-Lot-158-since-June-2018-22Dec2018.html

<u>SP52948-Waratah-Strata-Management-ignored-evidence-of-long-term-problems-with-ventilation-smoke-alarms-and-non-compliance-with-Residential-Tenancy-Act-2010-19Apr2021.html</u>

17) Bottom part of elevator display on ground floor in Block A has been faulty since 19 June 2023:



18) Uniqueco Property Services not enforcing compliance with SP52948 Special By-Law when small dogs, on number of occasions, were not on leash or in a suitable carrier within Block A (ground floor, basement, and elevator):

- (9) If an owner or occupier of a lot is authorised to keep an animal on the lot, the owner or occupier must:
  - (a) keep the Animal within the lot (except when entering or leaving the lot);
  - (b) have the animal in a suitable carrier while on common property. (In the case of a dog, a leash may be used when on common property outside buildings.);

19) Fire Safety Statements and City of Ryde fire orders and cause for delays were not presented to Lot 158 (or any other owner). In BIV's 10-Year Capital Works Plan, allegedly commissioned in 2021 without owners corporation approval, fire safety services were planned for Septmeber 2028:

	COVERED ITEMS	Identification of Covered Items - 10 Year Capital Works Fund Plan - Cost Estimates (includes GST)							Page 3					
	10 Year Plan for:	The Own	ers of Strat	a Plan 5294	8 - 1-15 For	ntenoy Roa	d, Macquar	rie Park			St	rata Plan:	SP5	2948
	Period covered by the Plan:	1 Septem	ber 2021 to	1 Septemb	er 2031						Plan pre	pared on:	6 October 2021	
					End of Year 1	End of Year 2	End of Year 3	End of Year 4	End of Year 5	End of Year 6	End of Year 7	End of Year 8	End of Year 9	End of Year 10
Ser -ial	*Covered Items	Current Cost	Approx year work required	Escalated amount	Sep-22	Sep-23	Sep-24	Sep-25	Sep-26	Sep-27	Sep-28	Sep-29	Sep-30	Sep-31
1	Structure													
2	Roof	\$580,000	10	\$900,722										\$900,722
3	Long term capital items	\$109,000	10	\$169,274										\$169,274
4	Appendages													
5	Common prop. doors + windows	\$58,600	6	\$76,312						\$76,312				
6	Common property lighting	\$25,000	2	\$26,781		\$26,781								
7	Fire safety services	\$22,000	7	\$29,939							\$29,939			
8	Security gate + motor	\$17,200	7	\$23,407							\$23,407			
9	Elevator + equipment	\$458,000	9	\$680,632									\$680,632	
10	Guttering + downpipes	\$53,500	10	\$83,084										\$83,084
11	Distribution boards	\$34,000	6	\$44,277						\$44,277				
12	Balustrades	\$38,800	4	\$44,524				\$44,524						
13	Pumps and other plumbing	\$69,500	5	\$82,544					\$82,544					
14	Garage doors	\$61,500	4	\$70,573				\$70,573						
	Internal painting	\$180,000	7	\$244,955							\$244,955			
16	Floor tiles + carpets	\$92,000	7	\$125,199							\$125,199			
17	Intercom + security doors	\$47,000	4	\$53,934				\$53,934						
18	Pool area + Gym area	\$19,400	3	\$21,509			\$21,509							
19	Outside			1										
20	External painting	\$490,000	8	\$696,829								\$696,829		
21	Utility services, cabinets, conduits	\$13,000	2	\$13,926		\$13,926								
22	Fences + gates	\$38,600	1	\$39,951	\$39,951									
23	Air exhaust plant + equipment	\$87,000	5	\$103,329					\$103,329					
24	Landscaping + BBQ area	\$16,000	3	\$17,739			\$17,739							
25	Garbage bin area	\$16,000	5	\$19,003					\$19,003					
26	Trip slip hazards + stair nosings	\$5,000	1	\$5,175	\$5,175									
27	Stormwater drainage	\$43,000	5	\$51,071					\$51,071					
	Tennis court	\$19,500		\$25,394						\$25,394				
29	Driveway + bollards	\$62,500		\$81,391						\$81,391				
	Line marking + signage	\$5,300		\$5,486	\$5,486									
	Mail boxes	\$1,800	3	\$1,996			\$1,996							
	Total Estimate (rounded)	\$2,663,200		\$3,738,954	\$50,612	\$40,707	\$41,244	\$169,030	\$255,946	\$227,375	\$423,500	\$696,829	\$680,632	\$1,153,080

\*Covered Items are items of a capital and non-recurrent nature.

© Wal Dobrow 2007-2021

Liability limited by a scheme approved under Professional Standards Legislation



SP52948-discrepancies-in-BIV-report-for-10-Capital-Works-Fund-in-2017-and-2021.pdf

Ongoing problems with fire and OH&S problems were not disclosed to Lot 158:

SP52948-continuous-delays-with-fire-and-OHS-problems

In FY 2022 (ending on 31 August 2022), \$30,403.25 (GST excl) was paid for fire orders and repairs without disclosure of Council documents to Lot 158, without plans for such repairs in 10-Year Capital Works Fund, and without detailed expense assessment at any general meeting:

Maint Bldg-Fire Protection 265800				
24/09/2021 Fire Order	Core Consulting Engineers Pty Ltd	4,000.00 Paid	DE	INV-CCE2740 001227
28/09/2021 Replace Emergency/Exit Lights	RS Electrical	1,560.00 Paid	DE	305 001213
08/10/2021 U's 47 & 158 Smoke Alarm	FlameSafe Fire Protection Pty Limited	720.00 Paid	DE	F103632 001233
11/10/2021 Fire Order	Core Consulting Engineers Pty Ltd	4,000.00 Paid	DE	INV-CCE2963 001232
12/10/2021 Fire Exit Door Works	FlameSafe Fire Protection Pty Limited	9,305.25 Paid	DE	F103761 001233
03/03/2022 Smoke Alarms in Conference Room	Platinum Electricians Sydney	449.95 Paid	DE	731192 001337
07/10/2022 10:48 Robert Crosbie	Waratah Strata Management Pty Ltd			Page 24

Strata Plan 52948		Macquarie Gardens, 1-15 Fontenoy Road, Macquarie Park NSW 2113						
Date	Details		Group	(GST exclusive)	Status	Туре	Ref.No.	Payment No.
		Capital Works Fund						
16/03/202	2 Paid into incorrect account	•		(449.95)		Rct	5298	
	11/03/2022 Lvt7Block A Smoke Detector/LED Boiler Room 19/03/2022 Smoke Alarm Replacements 16/05/2022 Fire Extinguisher Pressure Test & Replace	Handyman Electrics Pty Ltd		460.00	Paid	DE	354	001349
		RS Electrical		3,600.00	Paid	DE	312	001367
		FlameSafe Fire Protection Pty Limited		808.00	Paid	DE	F107760	001399
		Lock Stock & Barrel Locksmiths Pty Ltd		5,950.00	Paid	DE	INV-1826	001405
23/05/202	22 Fire Safety Door Repairs	Essi Stock a porter asserting to y		\$30,403.25				

In FY 2023 (ending on 31 August 2023), \$43,711.00 (GST excl) was paid for fire orders and repairs without disclosure of Council documents to Lot 158, without plans for such repairs in 10-Year Capital Works Fund, and without detailed expense assessment at any general meeting:

Maint BldgFire Protection 265800				
19/09/2022 Replace Fire Hydrant Batteries	FlameSafe Fire Protection Pty Limited	926.00 Paid	DE F110273	001478
09/01/2023 Replacec LED Emergency Light Fitting	Raw Services Pty Ltd	470.00 Paid	DE mnt379	001576
13/03/2023 Door Repairs	Lock Stock & Barrel Locksmiths Pty Ltd	1,520.00 Paid	DE INV-298	3 001603
21/03/2023 Emergency Light Replacement	RS Electrical	9,635.00 Paid	DE 325	001610
27/03/2023 Smoke Alarm Replacement All Units	RS Electrical	720.00 Paid	DE 326	001616
22/05/2023 Fire Order	Austech Consulting Engineers Pty Ltd	26,600.00 Paid	DE INV-035	9 001659
26/06/2023 AFSS Repairs	FlameSafe Fire Protection Pty Limited	3,840.00 Paid	DE F111571	6 001683
		\$43,711.00		

In FY 2023 (ending on 31 August 2023), \$15,400.00 (GST excl) was paid for fire safety consultants without full disclosure to Lot 158, without plans for such costs in 10-Year Capital Works Fund, and without detailed expense assessment at any general meeting:

Maint BldgConsultants 264200					
29/11/2022 Fire Order	Austech Consulting Engineers Pty Ltd	11,400.00 Paid	DE	INV-0335	001530
18/04/2023 Fire Order Documentation	GRS Building Reports Pty Ltd	4,000.00 Paid	DE	R093	001625
	<del>-</del>	\$15,400,00			

20) In Block A basement, both exit fire doors are damaged (unrepaired for many years) and can affect fire safety or evacuation procedures:







Burnt external fire door 2 in Block A, photographed on 24 September 2023 and 23 October 2023:



21) Block A basement open and unprotected electrical wires since 2017:



## 22) Block A roof membrane.

Inadequate maintenance of roof membranes was well recorded in <u>BCS-Strata-Management-hid-professional-building-report-from-owners-and-CTTT-Napier-and-Blakeley-Jul2012</u>, which BCS Strata Management, committee members (lead by Chairperson Mr. Bruce Copland), and Solicitor Adrian Mueller withheld from CTTT in case SCS 12/32675 and SCS 12/50460. Roof membranes are still an outstanding issue, resulting in rampant black mould in many common areas and units, rendering some properties dangerous to live in.

Waratah Strata Management and Uniqueco Property Services refuse to notify owners about Napier & Blakely's professional report 2012. Only one and half roof membranes (Block B and D) were repaired in 2015 at huge costs without tender or proper approval at general meetings, while Block A and C have not been properly maintained for 26 years. Due to long-term neglect of roofs, Kintyre decreased warranties for roof membranes on half of Block B and whole Block D to only five years (down from originally expected 15 years):

SP52948-REQUEST-to-Waratah-Strata-Management-FOR-PROPER-AND-OVERDUE-MAINTENANCE-Roof-membrane-and-water-leaks-in-Block-A-2Feb2019

23) Smoking in Block A and its basement. Waratah Strata Management and Uniqueco Property Services failed to enforce by-laws to prevent smoking in the complex.

Notice to comply was never sent to any of repeat offenders who are well known to the building manager:

SP52948-continuous-problems-with-smoking-and-health-hazards.html

24) Missing evidence of Police checks for building manager's staff, and licenses for security guards working for Uniqueco Property Services, outstanding since 3 March 2018:

SP52948-Request-submitted-to-provide-details-of-staff-who-are-licensed-to-conduct-security-guard-duties-in-night-shift-3Mar2018.html

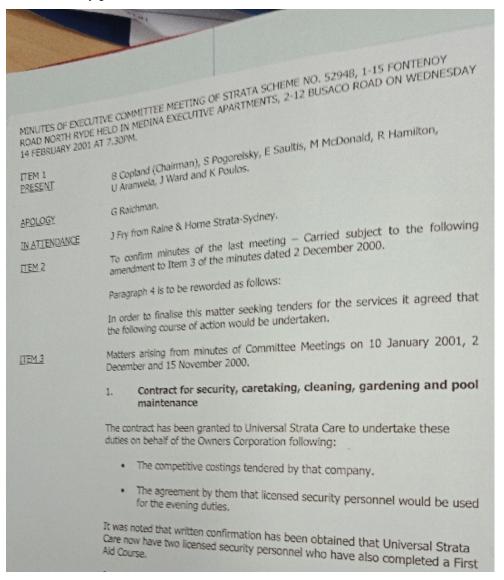
In the past, security guards were also requested to have first aid certificates, as per committee meeting in Lot 151 (Mrs. Maureen McDonald) which documented petition with around 40 owners (collected by late Dr. Edye) on 10 January 2001:

To consider submissions from various contractors to carry out the security, caretaking, cleaning, gardening and pool maintenance duties at the complex and to resolve which proposal/s are to be accepted and which existing agreements are to be terminated.

(It is proposed to enter into a 12-month agreement with the approved contractor/s)

Initially Dr J Edye presented a petition signed by approximately 40 owners indicating their objection to an unlicensed security person being engaged with Dr Edye also expressing concerns regarding any proposal that the contractor engaged for the evening duties spend part of the time on cleaning work as such additional functions may distract from the main security duties.

Committee meeting on 14 February 2001 confirmed that building manager complied with the committee's request by having two licensed security guards:



25) Is Uniqueco Property Services claiming benefits for employing staff with disabilities now and in future: Employment Assistance Fund, Disabled Australian Apprentice Wage Support (DNAWS), Payroll Tax Exemptions (NSW only), Wage Subsidies?

26) In view of admission by Mr. Health Crosbie at AGM 2023 about some certification issue for using a contractor for fire safety orders, and in that regard, Uniqueco Property Service is asked if they know of any issue or themselves engaged contractors for the provision of any goods or services, where they have not complied with the minimum requirements set out in the table below:

- Minimum requirements (as aligned to the recommended criteria as advised by Safe Work Australia):
- Must be registered as a business for tax purposes in Australia.
- Must have a minimum \$10 million Public & Product Liability Insurance (in respect of each and every occurrence and unlimited in aggregate for any one period of cover).
- Must have a minimum \$1 million Professional Indemnity Insurance (where applicable).
- Must have Statutory Workers Compensation Insurance for all employees or Personal and Accident Insurance as a Sole Trader.
- Must hold all licenses as relevant to services provided.
- Must have an established Quality Management system (consultants only).
- Must have an established Health & Safety Management system.
- Must accept Terms and Conditions of engagement and Business Code of Conduct.
- Must provide full warranties for work (special emphasis on repetitive repairs for same issues).



After water leaks on ceilings in foyers of Block B and D, Uniqueco Property Services replaced down-lights without decision to change common property at general meeting (only general meeting can approve change of common property):

28) Block A Lot 147 with unattached colorbond fence, with potential risk of damage to property and lives, unresolved for seven years:

